

Change Management

Training programme designed and delivered by
Dr. Constantine “Dino” Kiritsis and
Mr. Tim Kemp



PwC's Academy





Overview

In today's dynamic business world, new changes arise from influences well beyond the control of any company. The recent Pandemic proved that.

Every organization can benefit from creating a more effective way to manage change. Leading corporations are adopting change management as an organizational competency, viewing it as their competitive advantage.

Our training programme aims to:

- help participants understand how to manage change practically through real cases
- understand the critical factors of different change management projects
- provide insights as how to manage change in challenging environment
- be able to deal with resistance, difficult stakeholders & lead more efficiently.

Specifics: The programme attempts to “drill down” into the realities of managing change and provides insights as to how to manage change in challenging environments and from personal perspective.

Agenda

Module 1 – 8 December 2021, 08:30 - 12:30

Dr. Constantine “Dino” Kiritsis:
Change in challenging environments

Change Acceleration & Adaptability –

“Stop the world, I want to get off!”

Change & **“Disruption”**

Managing change:

- Business Acumen as a requirement for understanding change
- Internal & External triggers
- Cases

The change process

- Change as a “project”
- Creating the need for change (why)
- Stakeholder Assessment
- Change theory 1 – Lewin’s steps
- Change theory 2 – Kotter’s steps
- Risk Management & Change
- Managing Resistance
- Implementing the change & making the change permanent (institutionalize).

Module 2 – 9 December 2021, 08:30 - 12:30

Tim Kemp: The impact of change to the individual

Change is getting stranger

- The threats seem to be everywhere
- Change isn’t like it used to be

Anxiety and our neurological responses to threat

- Why some don’t get panic attacks, but others do
- Isolation and Hypervigilance

Feeling fast but thinking slow

- Our two-system brain
- Five anxieties in search of reassurance

What do people need from their managers and leaders when things are challenging?

- How can we help others/colleagues cope with change?
- Prioritisation
- Presence
- Perspective.

Wrap Up | Discussion on the „soft“ and „hard“ aspects of Change with Dino and Tim

Change Management



Module 1: 8 December 2021 | 8:30 – 12:30 CET
Module 2: 9 December 2021 | 8:30 – 12:30 CET



Live-online session
ZOOM Platform



€ 250 excl. VAT per person



Training will be delivered in English

How to register?

Send us an email at: rs_pwcakademija@pwc.com



PwC's Academy

Lecturers

Dr. Constantine “Dino” Kiritsis

Dr. Constantine Kiritsis - Entrepreneur, consultant, public speaker, author - founder of StudySmart & Award Winning International Curriculum Development Expert for PwC. He is a world-class inspirational professional who has delivered over 20,000 hours of professional qualifications and corporate training in the past 20 years in over 45 countries globally.

He holds a Bachelor's degree from the University of Connecticut (USA), a Masters and a PhD from the University of Surrey (UK), a Diploma in Corporate Governance from the ACCA (Association of Chartered Certified Accountants) is a Fellow RSA UK, an Associate Member of the International Compliance Association UK AICA), and a Senior Certified Professional from the Society of Human Resource Management (SHRM – SMP) USA.



Tim Kemp

Tim Kemp has over 30 years working as a facilitator and Learning & Development specialist. He was the reactive force behind a range of learning simulations, podcasts, video 'triggers' and web seminars. He is the Programme Director for UNICEF's global management Masterclass, Senior Consultant with Korn Ferry International - working on Diversity, Leadership and Cultural Agility projects – and Senior Consultant with Leading Women (a US-based company specializing in gender dynamics. Tim is a faculty Member, PwC Academy in Eastern Europe for the Mini MBA Programme.